FRANKE DIGITAL SERVICES

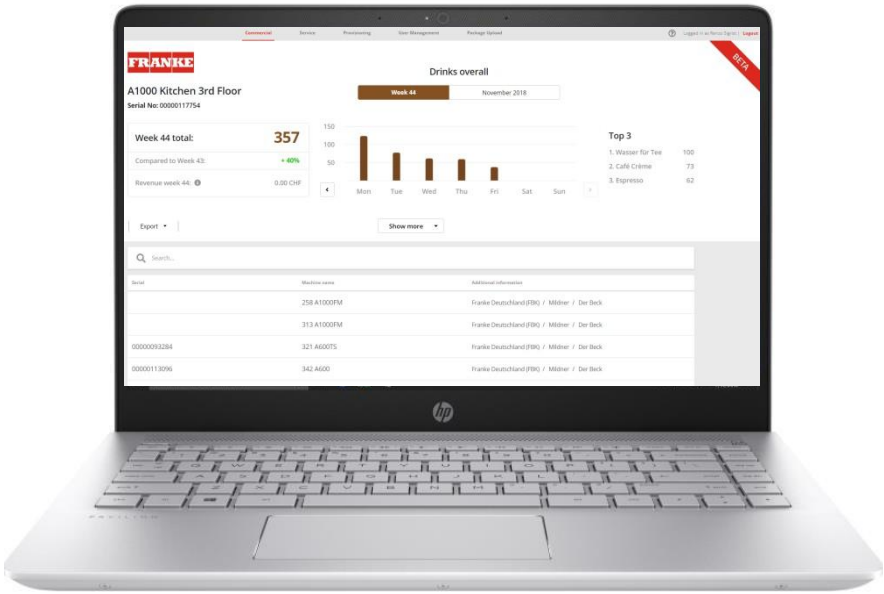
FRANKE

COMMERCIAL & OPERATIONAL REPORTING

PROVIDES INSIGHTS ON YOUR COFFEE MACHINE'S PERFORMANCE

Dashboard to remotely monitor, audit & steer coffee performance

- Beverages dispensed
- Resources processed
- Cleaning discipline
- Extraction time
- Performance benchmarking & visualization over different time periods

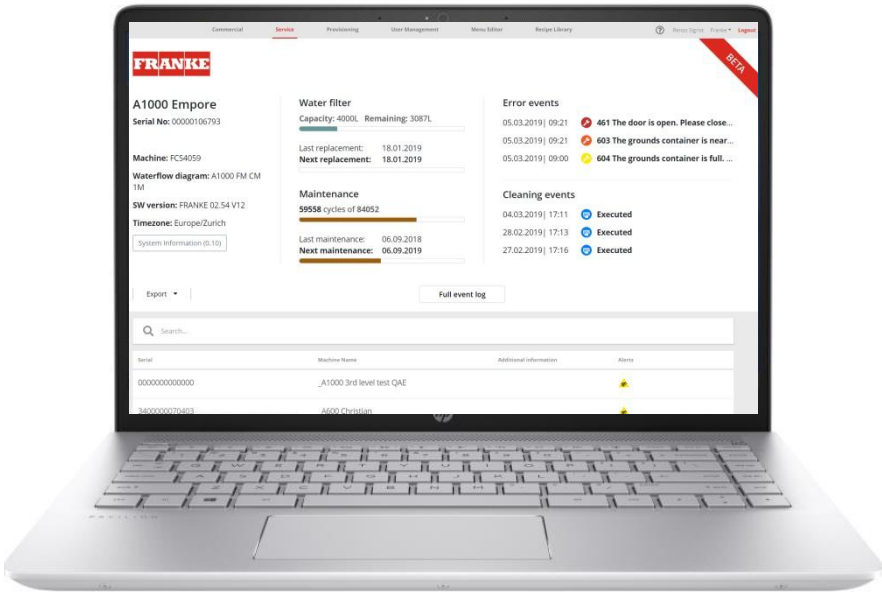


Your Benefit Insights for optimized drink menu, successful coffee promotions & bean consumption audit to drive sales uplift

SERVICE DASHBOARD
PROVIDES INSIGHTS ON YOUR COFFEE MACHINE'S HEALTH STATUS

Real-time dashboard to remotely monitor health status of coffee machine

- Events happened
- Cleanings executed
- Errors occured
- Water filter cycles & replacement
- Maintenance cycles & fulfillment
- Export data-sets (xls)
- Available also as Cloud-to-Cloud data interface (raw data export)

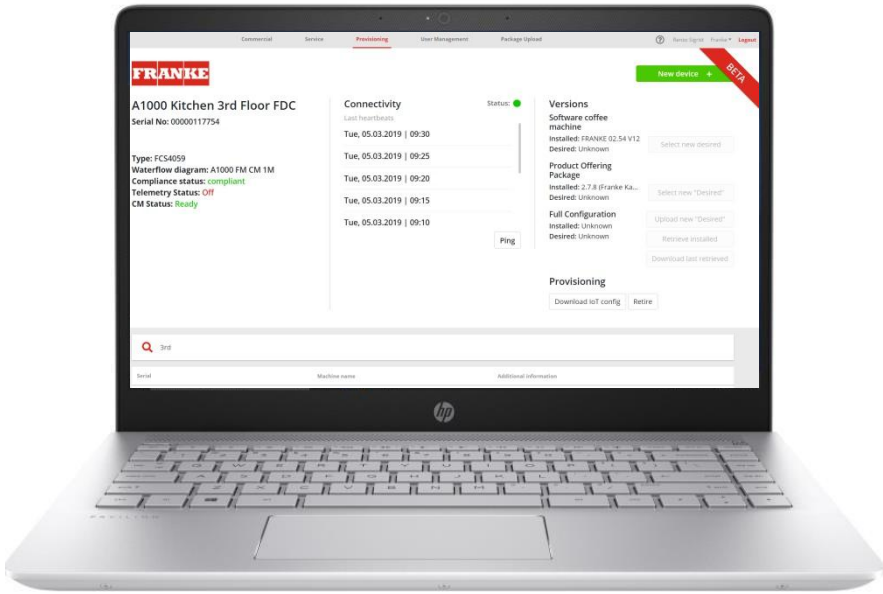


Your Benefit Insights to ensure outstanding in-cup quality, reduce machine downtime & optimize servicing quality and reaction time

SERVICE & PROVISIONING DASHBOARD
ENABLE CENTRALIZED CONFIGURATION MANAGEMENT

Centrally manage recipes and the configuration of your fleet of coffee machines

- Centrally managed Recipe Library
- Centrally defined Configuration
- Remote update of your fleet of coffee machines



Your Benefit Ensure consistent configuration across all your coffee machines

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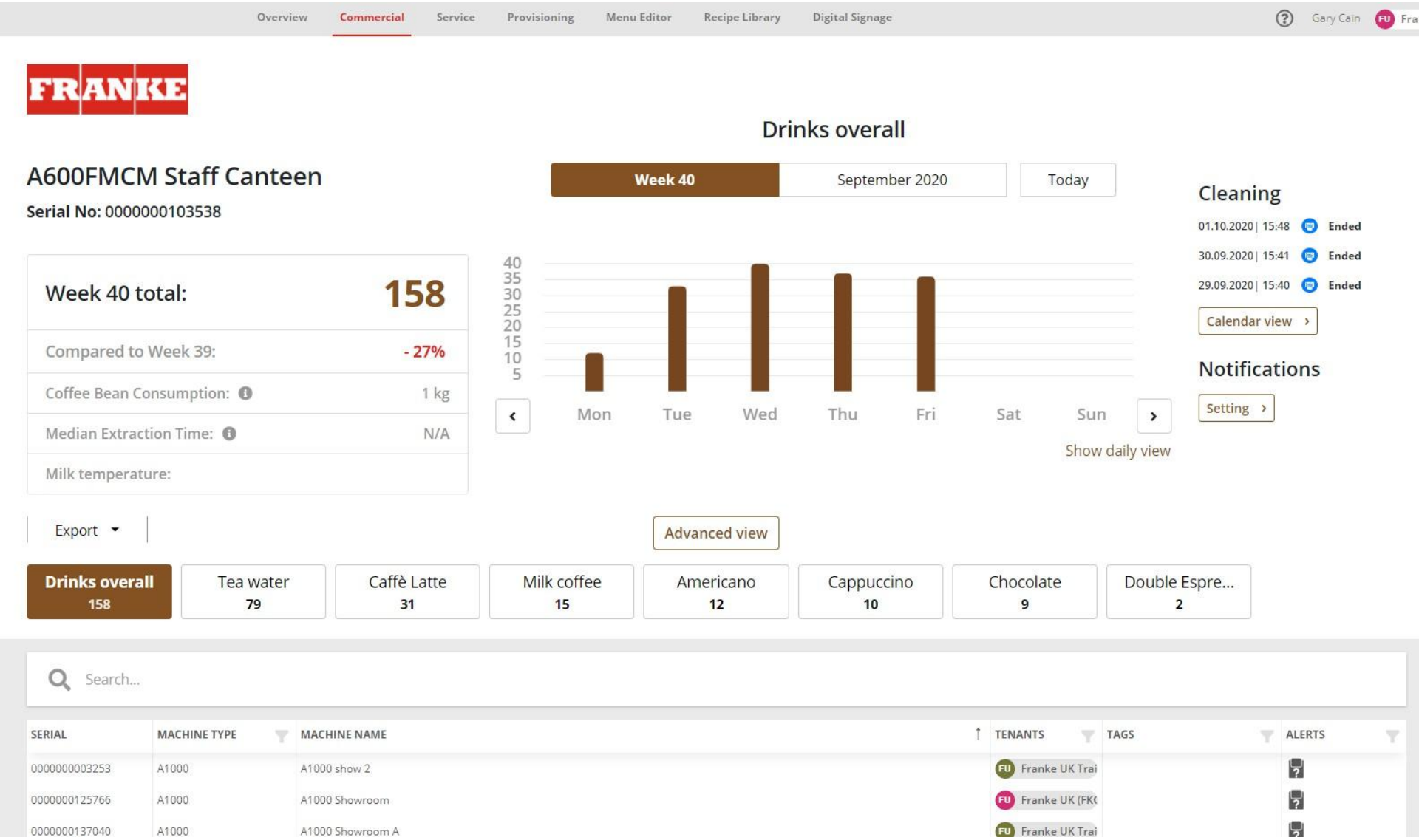
Commercial alerts

Total coffee machines under management	20
Device inactive for more than 24h	13
Inconsistent cleaning pattern	0
Production drop	1
Milk temperature out of tolerance	0

Service alerts

Total coffee machines under management	
Device inactive for more than 24h	
No connection	
Cumulation of errors	
Maintenance due soon	
Maintenance overdue	
Replace water filter soon	
Replace water filter	


Overview
Commercial
Service
Provisioning
Menu Editor
Recipe Library
Digital Signage
Gary Cain
FRANKE
A600FMCM Staff Canteen
Serial No: 0000000103538
Week 40 total: 158
Compared to Week 39: - 27%
Coffee Bean Consumption: 1 kg
Median Extraction Time: N/A
Milk temperature:
Drinks overall
Week 40
September 2020
Today
40
35
30
25
20
15
10
5
Mon
Tue
Wed
Thu
Fri
Sat
Sun
Show daily view
Cleaning
01.10.2020 | 15:48 Ended
30.09.2020 | 15:41 Ended
29.09.2020 | 15:40 Ended
Calendar view
Notifications
Setting
Export
Advanced view
Drinks overall 158
Tea water 79
Caffè Latte 31
Milk coffee 15
Americano 12
Cappuccino 10
Chocolate 9
Double Espre... 2
Search...
SERIAL
MACHINE TYPE
MACHINE NAME
TENANTS
TAGS
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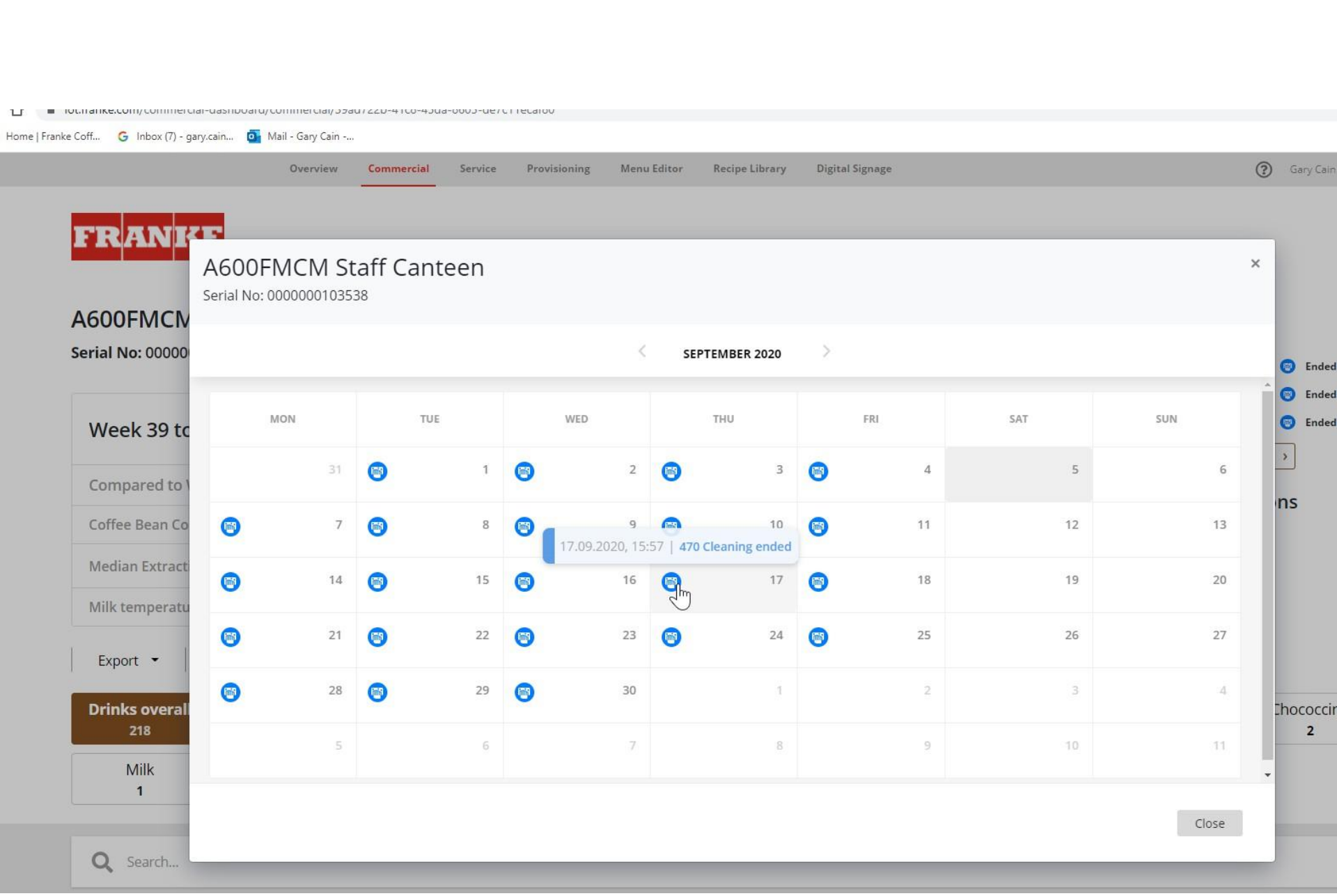
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Inbox (7) - gary.cain...
Mail - Gary Cain -...
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Menu Editor
Recipe Library
Digital Signage
Gary Cain
A600FMCM
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Export
Drinks overall
218
Milk
1
Search...
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Serial No: 0000000103538
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FRI
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SUN
17.09.2020, 15:57 | 470 Cleaning ended
Close
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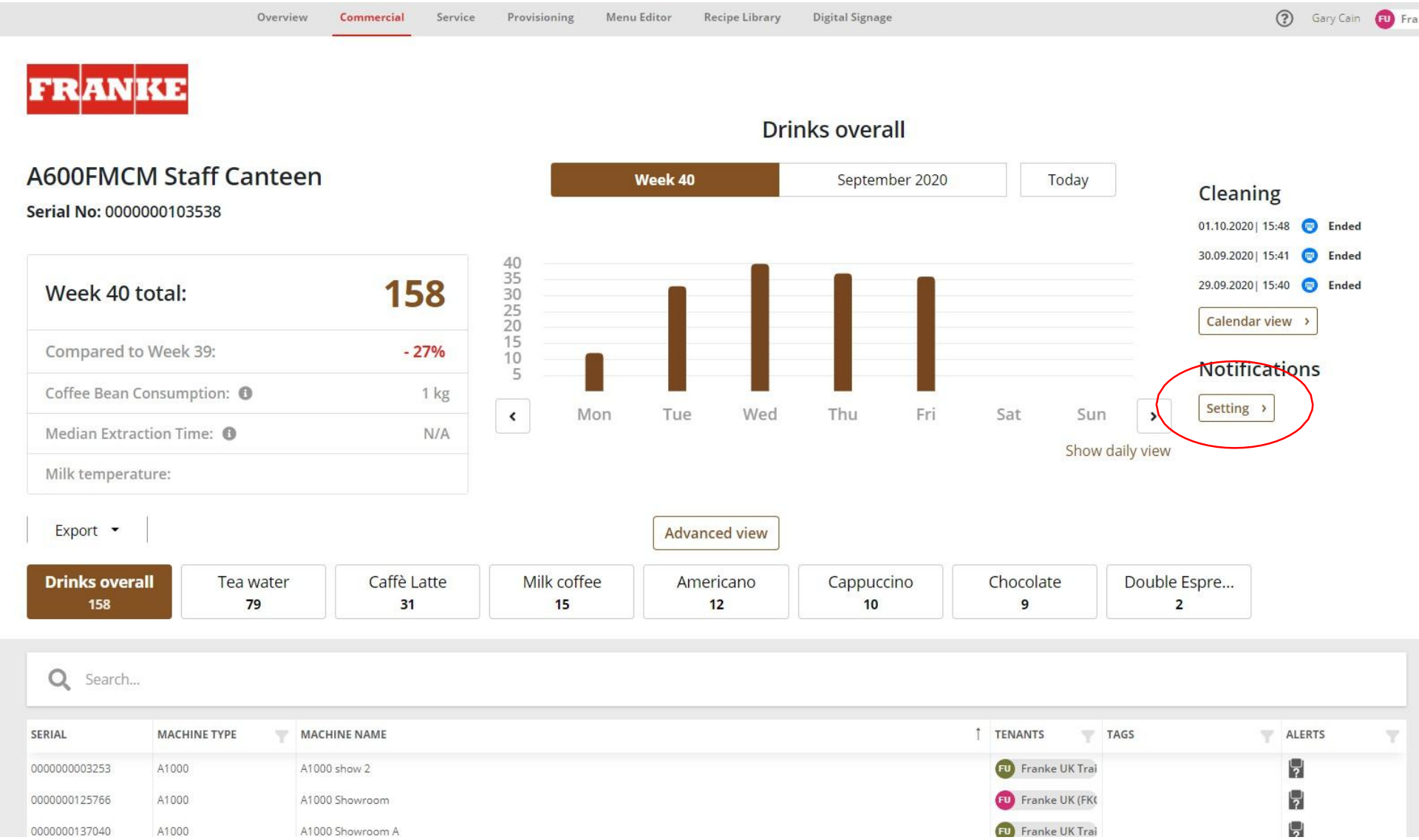
Ended
Ended
Chococcin
2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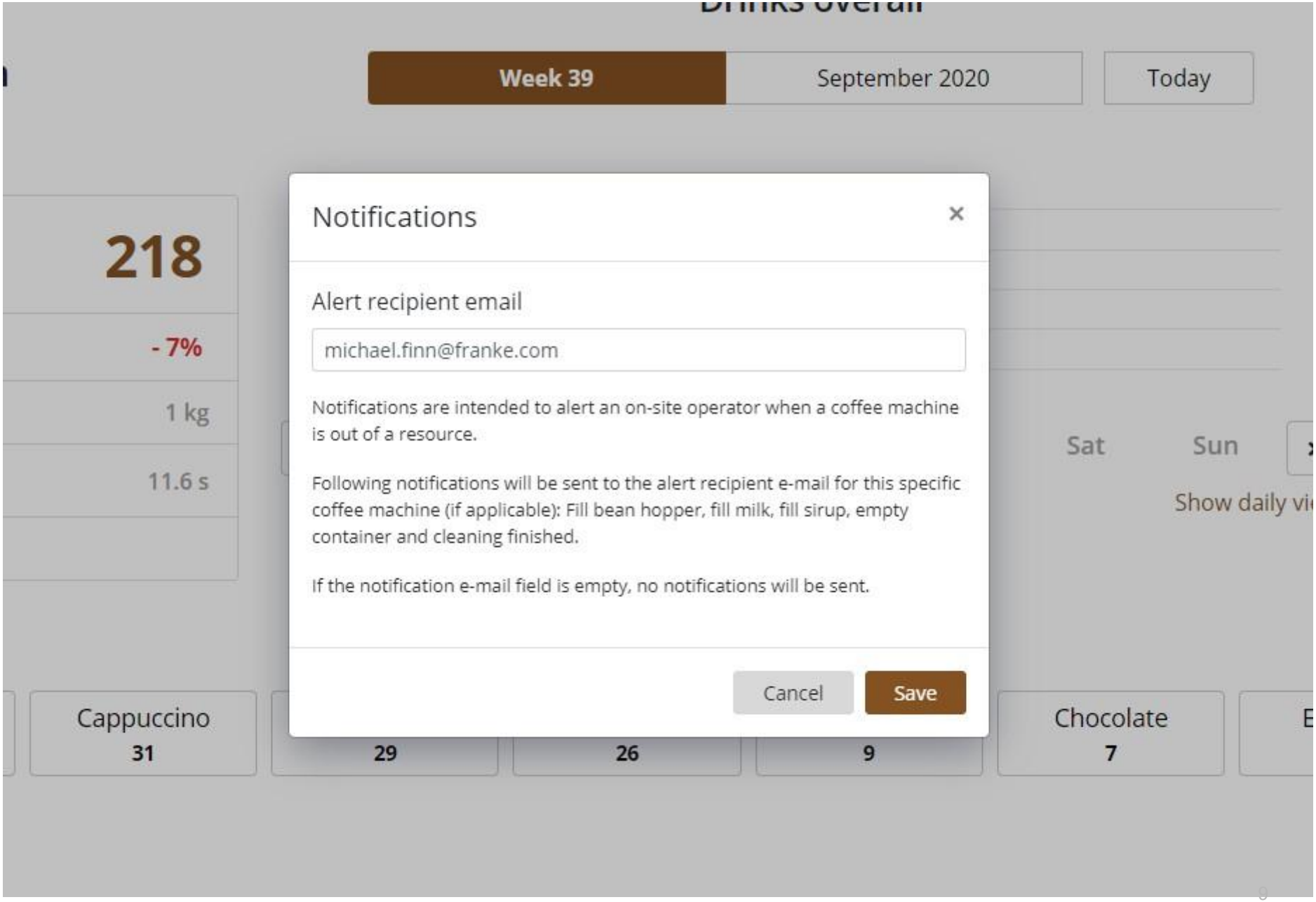
Week 39
September 2020
Today
218
- 7%
1 kg
11.6 s
Sat
Sun
Show daily vi
Notifications
Alert recipient email
michael.finn@franke.com
Notifications are intended to alert an on-site operator when a coffee machine is out of a resource.
Following notifications will be sent to the alert recipient e-mail for this specific coffee machine (if applicable): Fill bean hopper, fill milk, fill sirup, empty container and cleaning finished.
If the notification e-mail field is empty, no notifications will be sent.
Cancel
Save
Cappuccino
31
29
26
9
Chocolate
7

Overview | Commercial | Service | Provisioning | Menu Editor | Recipe Library | Digital Signage | Gary Cain | FU Fr

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A600FMCM Staff Canteen

Serial No: 0000000103538

Machine: FCS4043

Waterflow diagram: A600

SW version: 3.20.0

Timezone: GMT

System Information (0.10) ›

Tags: Canteen

Initial startup: 12.03.2020| 12:41

Field commissioning: 01.01.2013| 13:00

Machine counter total: 3189

Maintenance

Last maintenance:	01.01.2013
Next maintenance (programmed):	01.01.2013
Next maintenance (forecast):	n/a

4295 cycles of **40000**

Water filter

Last replacement:	21.09.2020
Next replacement (programmed):	21.09.2021
Next replacement (forecast):	n/a

Capacity: 0L **Remaining:** 0L

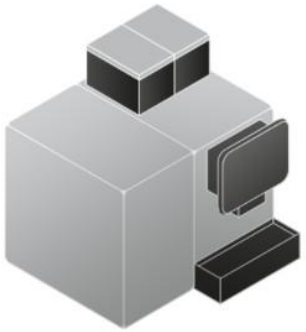
Connectivity

Status:

Last 7 days

90 °C | 121 °C | 64 °C | -1 °C

Last update: Mon, 05.10.2020 | 14:02



Clean Flavor Station

Error events

Full event log ›

Cleaning (Total: 117)

Calendar view ›

A600FMCM Staff Canteen

Serial No: 0000000103538

Full event log | Calendar view

Event Class 0 | Event Class 1 | Event Class 2 | Event Class 3 | Cleaning | Coffee | Maintenance

Search for events

DATE TIME	EVENT C...	CATEGORY	EVENT DESCRIPTION
05.10.2020, 14:47	E442	Coffee machine switched off	Coffee machine has been switched off. Trigger of the event: 0 = On/Off button, 1 = Timer
05.10.2020, 14:47	E461	Door open	The door is open. Please close door.
05.10.2020, 14:47	E366	Data backup imported successfully	The data backup has been imported successfully.
05.10.2020, 14:47	E366	Data backup imported successfully	The data backup has been imported successfully.
05.10.2020, 14:46	E366	Data backup imported successfully	The data backup has been imported successfully.
05.10.2020, 14:46	E239	Telemetry event	The connection has been established.
05.10.2020, 14:46	E232	Telemetry error	The network is not ready.
05.10.2020, 14:46	E230	Telemetry error	The connection between the coffee machine and the telemetry module cannot be established.
05.10.2020, 14:45	E230	Telemetry error	The connection between the coffee machine and the telemetry module cannot be established.
05.10.2020, 14:45	E230	Telemetry error	The connection between the coffee machine and the telemetry module cannot be established.

Export

Close